

Guideline on Wallet Usage

Create A Wallet

Step 1

Download the official BTC bitcoin wallet on <https://wallet.btc.com>

Powerful Bitcoin and Bitcoin Cash wallet

Send, receive, and store your funds securely with BTC.com's wallet.

Get it on Android | Get it on IOS

Email: [Input field]

Password: [Input field]

I agree to the terms of service

Create new wallet

Already have a wallet?

Step 2

Download the [backup document](#) and store it securely offline.

Download your wallet backup

Before you start using your new wallet, please **Download the below backup document**

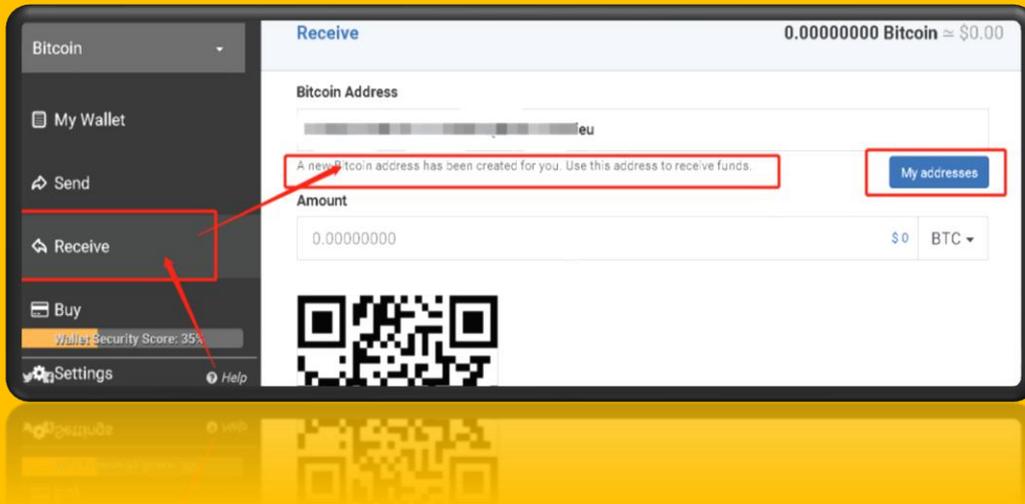
It is important to keep this backup confidential and to store it securely offline. In case of emergency, this backup document lets you access and recover any funds stored on the wallet.

Save wallet backup (PDF)

Continue

Step 3

Click “Receive” and find your public address. Public address is needed for your miners to send coins.



Step 4

Open your pool. In the pool account setting, add your public wallet address to the payout address. This way, all the coins payout will be directly sent to your wallet.

Payment Confirmation

01 | Payment Time

BTC Pool settles all the earnings of the last day at UTC 00:00 and sends the payment in 2 hours.

02 | Confirmation Time

The confirmation of TX takes time on Bitcoin Network. The time could be 1 minute or up to 2 hours, which depends on the network status. BTC Pool promises that users receive the payment in the shortest time.

Possible Questions

Question 1: Why can't I receive my earning after changing the bitcoin address?

Answer: Because of security issues, BTC Pool will delay the payment for 2 days (48 hours) for miners who changed the bitcoin address, and the 2 days' earning will be sent to you together. What's more, if you changed your address after UTC 00:00, you will get your bitcoin on the third day as BTC Pool settles all the earnings of the last day at UTC 00:00.

Question 2: Why does the earnings get less every two weeks?

Answer: As the network difficulty ascends every two weeks, it's normal to get less earnings slightly under the same hash rate.

Question 3: Who does Bitcoin transaction fee pay to?

Answer: Bitcoin traders need to pay a transaction fee to the workers mining the block. Workers package the transaction, which is equivalent to recording it in the ledger.

Question 4: What's the difference between mining fee and Tx fee?

Answer: When users mine on the BTC pool, they should pay the mining fee to BTC pool. When users send a transaction to others via bitcoin, they should pay transaction fees to workers.

Question 5: What's FPPS?

Answer: The FPPS is the settlement mode. The Full Pay-per-Share FPPS approach, created by BTC.com team, aims to benefit miners from the high transaction fee. It will calculate a standard transaction fee within a certain period, add it into the block rewards (12.5 BTC every block for now) and then distribute the whole to miners according to PPS mode. This method keeps the advantages of PPS and pay more to miners by sharing the transaction fee. It will increase the miners' earnings by 10%-20%.

Please feel free to contact us by email: sales@hashmax.org if you need further help!

Thank You